

## **IMPORTANT FACTS AND CONDITIONS**

Gary's Cleaning & Restoration cannot be responsible for any defects that may exist in rugs or carpets when they are given into our custody. The customer agrees to accept our findings on their condition when they are received in our plant and further releases our company of responsibility or liability for defects existing in the goods-received prior to our servicing them, or defects that were not visible until soil was removed.

**Shrinkage** in rugs and carpets depends upon the type and quality. Our company cannot be held responsible for these conditions, however we do stretch rugs as much as safely possible to avoid shrinkage.

**Fading, Color Changes or Dry Rot** due to wear, action of sunlight is frequently not noticeable prior to cleaning and the company cannot assume liability or responsibility.

**Unstable Colors** may run when washed. Although we make every effort to test the colors for fastness, such tests are not fool proof. As such we cannot assume liability or responsibility for dyes that run during the cleaning process.

**Some** types of rugs and carpets change texture or appearance during the cleaning process, as such we cannot assume liability or responsibility for such conditions.

**Spots and Stains** of any nature can be difficult to treat. While we make every effort to remove them, we cannot guarantee complete elimination of any spot to stain.

**Stains** caused by the juices of oranges, grapefruit, watermelons, lemons, artificially sweetened soft drinks or other sugary drinks may be invisible prior to cleaning may turn brown after cleaning has been performed. Urine or other animal stains can actually remove color from fibers; re-dyeing the areas can only restore such bleaching.

Thank you,  
Gary's Cleaning & Restoration

**Gary's Cleaning & Restoration is not responsible for items left over 30 days.**