

## TLC Program

Gary's Cleaning & Restoration strives to provide superior carpet and upholstery cleaning. That is why we offer the TLC program.

Spots of any nature can be difficult to treat. While we make every effort to remove them, we cannot guarantee complete elimination of any spot. Urine or other animal stains can actually remove color from fibers. Spots caused by juices, artificially sweetened soft drinks or other sugary drinks may be invisible prior to cleaning and may turn brown after cleaning. This process is known as wicking.

Wicking is the upward motion of water and cleaning solution during drying from the base of a tuft to its tip, carrying with it an invisible soil and contamination, which is deposited on the tips of the tuft. Wicking is a common process of steam cleaning.

Gary's Cleaning & Restoration provides a free after care service to take care of reappearing spots and odors. This service is free of charge up to **7 days** after the initial cleaning. Please call our office at 308-632-3913 for questions or to schedule your TLC.

Thank you!